

21st Century Offsite Backup Application

Prices Effective from September 1st 2013 (Prices Exclude GST)

	Description – Server, Desktop PC– Notebook	Files to Back Up	Files to Back Up
Device 1	Name: POSServer	POS Database	POS Files and folder
Device 2	Name:		
Device 3	Name:		

Special request – Please specify in writing any other critical data that you may require to be backed up offsite

	Support Customers	Non Support Customers
Amount of Data.	Unlimited Data size	Unlimited Data size
12 Month Cost.	\$280.00+GST per Annum – includes all cost and software for up to 3 Devices.	\$470.00+GST per Annum – includes all cost and software for up to 3 Devices.
Remote Set Up Cost per Device	\$ 60.00+GST – Remote set up fee per Device.	\$ 90.00+GST – Remote set up fee per Device

Notes.

1. Support customers are those clients that have a Pixel Point or ImPOS SUA or a Remote / Phone agreement with 21st Century Business Equipment.
2. Clients should have an ADSL internet connection with sufficient download / upload quota.
3. Cost does apply to restoring data and rebuilding servers located at your premises should this service be required.
4. Price are subject to change without notice.

1. Contract Renewal

- a. This agreement will be renewed and invoiced to the customer 30 days prior to the expiry date unless otherwise advised by the customer.

2. Customer Responsibilities

- a. The customer shall provide a monitored email address for backup notifications and alerts to be sent to.
- b. The customer shall promptly advise 21st Century Business Equipment via email to support@21stcenturybusiness.com.au of any change, modification or addition to the system hardware, software or files to backup; this includes any relocation of equipment.
- c. In the event of the above, if a device needs to be re-setup then device setup fees will apply.

3. Payment

- a. The cost of the service contract fee and the charges for services offered are listed in the price schedule.
- b. Payment of the service contract is due within 14 days of invoice date.
- c. For continuation of backup service payment for renewals, payment must be received at least 14 days prior to expiration of contract.
- d. Payment for service contracts cannot be refunded upon termination of the service contract by either party.

4. Special request

- a. Any special request in reference to specific critical data backup must be specified in writing on this application form.

5. Terms and Conditions. By signing this agreement I confirm that I have read and agree to the 21st Century Business Equipment full term and conditions at www.21stcenturybusiness.com.au/terms-a-conditions.html

Customer / Company Name:

Customer Email for Backup Notifications:.....

Signed on behalf of the customer:.....

Print Name:

Position:

Contact Phone:

Dated: ____ / ____ / ____

Please complete a return by mail, fax or email to sales@21stcenturybusiness.com.au

Office Use Only: Commencement Date: ____/____/____ Expiry Date: ____/____/____